## EXECUTIVE AGENT

Written by H. K. Wilson



## Leading With Authenticity

Originally from South Korea, Eugene earned her bachlife's most important journeys. Among those who have elor's degree in international business and came to the expressed their gratitude for her above-and-beyond service United States to continue her education at California State with five-star reviews, one shared: "Eugene helped me to University, Northridge. Despite having little-to-no English, find a house for rent in the City of Irvine. Since my English she persevered in her studies and overcame the many chalis limited, she was patient to help me out, not only with lenges of adapting to a new life and culture. While working the English translation, but also with the home search and as a litigation paralegal, Eugene also expanded her study interviews with multiple landlords." of yoga and pilates, becoming an instructor in both disciplines. She eventually took up the practice of real estate, Another, who moved to Irvine in 2016 and had a series seeing it as a prime career in which to apply her many of disappointing experiences with local Realtors®, was talents and her passion for helping people. referred to Eugene by a friend. She said: "After a few meet-

ings with her, I was very impressed by her knowledge and patience. She answered many of my questions and, most From her office at My Home Group Real Estate in Irvine, Eugene serves her clients wherever they are buying or importantly, she shared valuable tax information which selling property throughout Southern California. As her really helps me a lot. She is amazingly patient and always practice has grown, Eugene says she finds joy in sharing greeted me with a smile on her face, even when the sun business with her colleagues and helping less experienced was baking us. She is so trustworthy and friendly! Highly agents learn the business. "I am so blessed. And it's not recommend!" about money to me. It's about finding good people to work with." Eugene says that when it comes to customer service,

her goal is help her clients without any delay. This means she answers her phone, returns messages quickly and does Eugene's generosity toward others contributes to a respectful and congenial relationship with her peers. After whatever it takes to make sure her clients are heard and a severe car accident, Eugene's coworkers stepped in to at ease. Her authentic nature also comes through at the help cover her appointments. "I've recently realized the negotiating table, where she strives for the win-win while power of teamwork. People I didn't even know jumped in advocating for her clients' best interests. "I'm good at to help me instantly. Our office is truly like a family." negotiating, not good at fighting," she says.

With a thriving practice that includes both residential and According to Eugene, authenticity is the key to feeling commercial real estate, Eugene's global perspective and connected with others, and being connected is the most ability to speak multiple languages are tremendous assets. powerful tool in real estate. "A sense of being connected is She is fluent in Korean and English, conversant in Japanese what makes us able to work together to get things done. I'm and Chinese, and currently receiving tutoring in Farsi. "I a Realtor®, but I'm human too. Having an authentic conhave a burning desire to learn about my clients and their nection with buyers, sellers and other team members and cultures and help them as much as I can, just like I learned agents in a transaction makes the deal go smoothly. Clients English 14 years ago. Most agents will just hire a translator, can feel that too." but I feel that even if I can speak five sentences in Farsi, it's worth my investment of time and money. It shows what I'm willing to do for them. People are so touched even if **Eugene** Prince you can only say 'hi' and 'thank you' in their language. It My Home Group Real Estate – Laughton Team gives them a sense of connection, and they appreciate it so 420 Exchange, #270 Irvine, CA 92602 much. Sometimes my clients are in tears, especially if they just got here from their country." Tel: 818-271-8250 Email: Eugene.prince@gmail.com Many of Eugene's clients come from her yoga practice, Web: www.Eugenep.theorangecountyhomesearch.com where her upbeat and caring spirit conveys that she is a DRE # 02013469 person who can be trusted to guide them through one of



f you ask Realtor® Eugene Prince what is the secret to her success in real estate, she will most likely tell you Lit is her authenticity. "Be honest with who you are," she says. "I'm a working mom juggling every day. I tell

people right up front that I'm a mom and an immigrant, and English is my third language. I teach yoga. And I'm here to help you."

